
SERVICE – RATES 2024

The following hourly rates apply to service / assembly / customer services from **02.04.2024** (subject to further adjustment):

1. SERVICE – ENGINEER each working hour	143,00 EUR
2. SERVICE – TECHNICIAN each working hour	96,00 EUR
3. SERVICE – MECHANIC each working hour	79,00 EUR
4. SERVICE – ASSISTANT each working hour	59,00 EUR
5. Managing Director (or similar) each working hour	220,00 EUR

The quoted rates are valid without expenses. Expenses for service in the respective countries at inquiry.

The charges for overnight stay at inquiry.

Travelling expenses by car will be charged with EUR 2,20 / km (includes driving time of engineer / technician). If more than one engineer / technician travelling by one car, the expenses for each co-driver will be surcharged with EUR 1,25 / km.

Starting point for the calculation of distance are the permanent establishments of e-flox GmbH in Germany (71272 Renningen)

Public transportation (airplane, taxi etc.) will be charged by actual costs. In this case, the time for travelling is charged like regular working time.

Repair and service work is due for payment immediately net.

Overtime respectively work on Sundays or red-letter days will be charged according to the following conditions:

Daily 8,0 – 10,0 hours	extra charge	25%
Night shift from 10:00 PM to 6:00 AM	extra charge	100%
Saturdays up to 8,0 hours	extra charge	50%
Saturdays more than 8,0 hours	extra charge	75%
Sundays and usual red-letter days	extra charge	100%
special red-letter days (Easter, Whitsun, Christmas)	extra charge	150%